# Northern Recycling & Waste Service RECYCLING NEWS

530-876-3340 \* 920 American Way, Paradise \* Office open Mon - Fri 8 a.m. to 5 p.m.

Recycling = 😒 Blue week

**RECYCLING & YARDWASTE ALTERNATING SCHEDULE** 

HHW = Household Hazardous Waste Facility Open 9 a.m. to 1 p.m.

S

### **RESIDENTIAL HOLIDAY COLLECTION SCHEDULE**

#### IF YOUR REGULAR SERVICE DAY FALLS ON OR AFTER THE HOLIDAY YOUR SERVICE WILL BE DELAYED BY ONE DAY.

| Thurs Nov 28  | Fri Nov 29         | Sat Nov 30         |
|---------------|--------------------|--------------------|
| Thanksgiving  | Collection delayed | Collection delayed |
| No Collection | Thurs pickup       | Fri pick up        |
| Office Closed | Office Open        | Office Closed      |
|               |                    |                    |
| Wed Dec 25    | Thurs Dec 26       | Fri Dec 27         |
| Christmas     | Collection dealyed | Collection delayed |
| No Collection | Wed pick up        | Thurs pick up      |
| Office Closed | Office Open        | Office Open *      |
| Wed Jan 1     | Thurs Jan 2        | Fri Jan 3          |
| New Years Day | Collection dealyed | Collection delayed |
| No Collection | Wed pick up        | Thurs pick up      |
| Office Closed | Office Open        | Office Open *      |

\*Friday pick up on Saturday

Please call 876-3340 if you have any questions or concerns about your service.

# **Tire Amnesty Event**

Sat. Nov. 9th 9 a.m. to 1 p.m.

#### 920 American Way



\*Free Tire Disposal \* Limit 9 tires per vehicle \* Residents Only

\* Tires with rims accepted

\* Large equipment tires ok

| S  | М  |     | ober 2<br>w т | 2013<br>h F | ; S |     |
|----|----|-----|---------------|-------------|-----|-----|
|    |    | 1   | 2             | 3           | 4   | ннw |
| 6  | 7  | 8   | ннพ           | 10          | 11  | 12  |
| 13 | 14 | 15  | 16            | 17          | 18  | ннพ |
| 20 | 21 | 22  | ннพ           | 24          | 25  | 26  |
| 27 | 28 | 29  | 30            | 31          |     |     |
|    |    |     |               |             |     |     |
|    |    | Dec | emhe          | r 201       | 3   |     |

#### December 2013

| S               | Μ  | Т  | W 1    | Th 1 | F S |     |
|-----------------|----|----|--------|------|-----|-----|
| 1<br>8          | 2  | 3  | ннw    | 5    | 6   | 7   |
| 8               | 9  | 10 | 11     | 12   | 13  | HHW |
| 15<br>22        | 16 | 17 | ннพ    | 19   | 20  | 21  |
| 22              | 23 | 24 | Closed | 26   | 27  | HHW |
| <mark>29</mark> | 30 | 31 |        |      |     |     |
|                 |    |    |        |      |     |     |

# Free Vegetative Waste Drop Off Tues - Sat. Nov. 5th - 9th

9 a.m. to 4 p.m.

### 920 American Way

Accepted Items: Grass & Tree Clippings, Leaves, Pine Needles,Weeds, Shrubs, Clean Wood & Pallets. <u>Unacceptable Items:</u> Painted or Treated Wood, Large Stumps, Dirt, Rocks, Trash or Hazardous Waste

#### November 2013 M T W Th F S

**Yardwaste = Brown week** 

Oct - Dec

|    |    |    |     |        | 1  | HHW |
|----|----|----|-----|--------|----|-----|
| 3  | 4  | 5  | ннw | 7      | 8  | 9   |
| 10 | 11 | 12 | 13  | 14     | 15 | ннw |
| 17 | 18 | 19 | ннw | 21     | 22 | 23  |
| 24 | 25 | 26 | 27  | Closed | 29 | ннw |
|    |    |    |     |        |    |     |

January 2014

| S             | Μ  | T  | W T    | h F | s s |     |
|---------------|----|----|--------|-----|-----|-----|
| <b>C</b><br>5 |    |    | Closed | 2   | 3   | 4   |
|               | 6  | 7  | 8      | 9   | 10  | ннพ |
| 12            | 13 | 14 | ннw    | 16  | 17  | 18  |
| 19            | 20 | 21 | 22     | 23  | 24  | HHW |
| 26            | 27 | 28 | ннw    | 30  | 31  |     |
|               |    |    |        |     |     |     |

# Win a Free Year of Service!

Tell Us How We Are Doing Please help us provide you with the best service possible by completing our Customer Satisfaction Survey.

# All participants will be entered for a chance to win a free year of service.

You can fill out the insert in your bill and send it in with your payment, drop it by the office, or go online and click "take survey" on our home page at; <u>www.NorthernRecycling.biz</u> Drawing will be held March 1st.

# TREE RECYCLING

Christmas Trees can be dropped off, free of charge <u>during the month of January 2014</u> at the Town of Paradise Vegetative Waste Facility located at 925 American Way, Paradise. Trees with tinsel or flocking will not be accepted.

You may also place your tree inside of your brown cart in 3 ft. sections so it fits with lid closed; **NOT outside it**. Pick up is <u>on your</u> <u>regular service day</u>. All ornaments and metal stands must be removed. <u>Flocked trees will not</u> <u>be accepted.</u>



# Toys for Tots, Coats for Kids, Food Drive

## Donate Starting Nov. 4th

NRWS will be collecting new, unwrapped toys during November and December this year at our office: 920 American Way. Toys will be distributed as Christmas gifts to less fortunate children in the community.

Food will be collected to feed hungry families in the community. Please no perishable items. Drop off 8 a.m. to 5 p.m. Coats will be collected as well. Coats should be new or gently used. All drop offs end December 13th



Call our Customer Service Department Today - 530-876-3340 or visit our website: www.NorthernRecycling.biz

# Styrofoam recycling is back!

Starting this October you can bring in Styrofoam to NRWS Recycling Center, 920 American Way, for recycling. **Styrofoam must be clean with no stickers or tape to be accepted.** 

#### <u>WHAT'S ACCEPTED?</u> - Block Styrofoam

- Food Service items: cups, egg cartons, and meat trays that are empty and clean.

#### WHAT'S NOT ACCEPTED?

packaging peanuts of any kind
food soiled material
material with labels, stickers, or tape
Straws or lids

#### WHAT'S THE PROCEDURE? Please:

 Deposit foam in a clear or translucent bag
 Place block foam and foodservice foam in separate bags

- Rinse/ wipe clean food service containers.
- Bring toAmerican Way Recycling Center, for drop off

# **Billing Information**

### Monthly vs. Quarterly Payments:

Residential bills are sent out in advance each quarter, and are typically due in full upon receipt. However, we realize that monthly payments may be more manageable for some household budgets. Although we do not send monthly statements, monthly payments are accepted. Please notify our office should you wish to send monthly payments.

## **Online Billing Update:**

For those of you that pay your bill online you can now view your statement online as well. Please note that the online statement is for online payment only and is not valid for mail in payments.

### Sign Up for Online Billing and Save Paper!

To register your account online visit our website at NorthernRecycling.biz; you will need your account number and access code located on the top right hand corner of your bill. You

will be able to view your statement and pay your bill online. Consider saving paper, by updating your account to receive email billing notifications only. Please note that online statements are for online viewing only. Please do not print and use for mail in payments.

### **Bill Pay:**

If you use your bank's online bill pay feature, please make sure you have our correct mailing address set up: P.O. Box 2529, Paradise, CA 95967.